| Score | 2.5 | 3 |
|-------|-----|---|
|       |     |   |

| Score     | 2                      | 2.1                    |  |
|-----------|------------------------|------------------------|--|
| 3f Impact | Proficient/Functioning | Proficient/Functioning |  |
| Score     | 2.5                    | 2.6                    |  |

| <ol> <li>Monitor usefulness of the Business Continuity<br/>Plan (BCP) and update as needed</li> </ol> | <ol> <li>The BCP is useful for continuing operations of<br/>CETL in the event of leadership changes and<br/>onboarding new staff.</li> </ol>   |
|---|--|
| Objective 2: Develop an infrastructure that supports sustainability and growth                        |  |
| Strategy A: Create a sustainable budget   |  |
|   | <ol> <li>CETL developed a future staffing plan and<br/>budget in 2021. FY 23 budget decisions were<br/>made in spring 2022 and the CETL director<br/>advocated for the FY 23 projected budget.</li> </ol>  |
| Strategy B: Establish adequate number of capable  |  |
| staff to fully support CETL goals and initiatives.  |  |
| 1. Increase full-time FTE   | <ol> <li>Funding for a new FTE was not provided in FY<br/>23.</li> </ol>   |
| Strategy C: Develop an online presence of resources   |  |
| and programming.  |  |
| <ol> <li>Develop a blended learning space</li> <li>Expand online resources</li> </ol>                 | <ol> <li>Blended learning space established summer<br/>2022 with new tech enhancements added in<br/>November 2022. Space can be used for hybrid<br/>and HyFlex learning.</li> </ol>  |
|   | <ol> <li>The webinar library grew in 2022 to include<br/>11 new offerings. In Fall 2022 CETL staff<br/>developed the new CETL Spring Challenge<br/>which is a fully online professional<br/>development offering launching in Spring<br/>2023. We continue to see website usage with<br/>a low bounce rate of 26% indicating that<br/>users are engaging with the website. In 2022<br/>there were over 1300 unique page visits to<br/>the homepage.</li> </ol> |

| <ol> <li>Determine marketing options for specific populations</li> </ol>  | <ul> <li>modified it to be an asynchronous self-paced program. We will use this as the basis for adjunct support.</li> <li>We did not make progress on targeted marketing and will move this to the next strategic planning process.</li> </ul>   |
|---|---|
| Strategy C: Offer an array of longitudinal programming and services.  |   |
| <ol> <li>Establish department-specific services</li> <li>Establish a process for individual<br/>consultations</li> <li>Evaluate delivery options for learning<br/>communities</li> <li>Develop a faculty-led/selected learning<br/>community program and process</li> </ol> | <ol> <li>We did not make progress on department-specific support due to staffing issues. We will include this in the next strategic planning process.</li> <li>We increased consultations by creating a consultation page and marketing consultations more. In Spring 2022 we had 7 consultations. In Fall 2022 we had 15 consultations. A program plan will be established in the next strategic planning process.</li> <li>We determined that all LCs except for TIE will be one semester and updated curriculum for HLW to support that choice. We are establishing a new Learning Theory LC and plans for that began in fall 2022. More of this planning will be in the new strategic planning process.</li> <li>We are slowly moving toward faculty-led spring learning communities. Two LCs for spring will be gamification and ungrading. This is a year 2 action for a new strategy in the 23-26 SP.</li> </ol> |

## Next Steps

Although we did not meet the ambitious goal of 100% on the ACE/POD Matrix, the three-year CETL Revitalization has been a success. We continued to improve our score on the ACE/POD Matrix each year, indicating growth in all three standards. We will spend Spring 2023 finalizing the new three-year